



**Te Kawa Mataaho**  
Public Service Commission

# Official Information Forum

## 6 September 2021

*Microphones off please,  
cameras optional*



# Agenda

## **Housekeeping and welcome**

Te Kawa Mataaho Public Service Commission

## **New Learning and Agency Guidance Team**

Office of the Ombudsman

## **OIA statistics to 30 June 2021**

Te Kawa Mataaho Public Service Commission

## **Close**





**Learning and Agency Guidance Team**  
Office of the Ombudsman



**OIA statistics to 30 June 2021**  
Te Kawa Mataaho Public Service Commission

# Official Information Act statistics to June 2021

Across 118 agencies (i.e. excl Police and NZDF which we report separately) 27,755 official information requests were collectively completed from January to June 2021.

This is a 9.7% increase in volume on the previous six months.

Sixty-one agencies completed 100% of their OIA requests within the legislated timeframe, up from 54 to December 2020.

Overall, agencies responded to 27,150, or 97.8%, of requests within legislated timeframes, up from 97.2% in the July to December 2020 period.



# Official Information Act statistics to June 2021

Public Service departments volumes were up 9.5%, on top on the 21% increase in the last period. MPI were up 29% and Corrections were up 16%, Health 10% and Social Development 9%.

District Health Board volumes dropped 8.5%, but all other Crown entities were up 12.4%.

More than half of agencies completed more OIA requests

Other big movers by volume: Kāinga Ora, ACC, Waka Kotahi, and EQC

By percentage Callaghan Innovation up by 433% - from 15 requests to 80



# Official Information Act statistics to June 2021

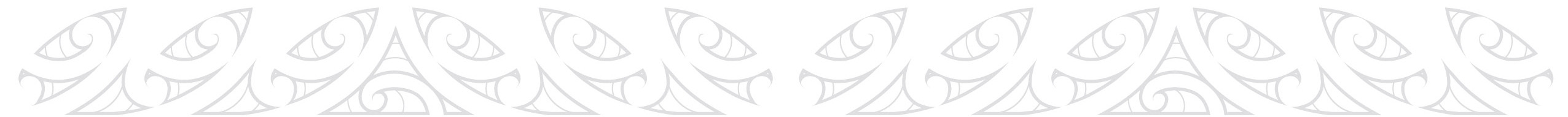
Publication of OIA responses published increased to 1,943 (up 3.6%).

Big jump in agencies publishing responses now up 20% to 65, the highest recorded.

DHBs continue to perform well publishing, with 15 of 20 publishing, and at least once more since then.

We now publish additional OIA information on the Commission website and [www.data.govt.nz](http://www.data.govt.nz).

This is all OIA statistics since 2015, as well as proactive release locations for OIA responses and Cabinet papers.





Pātai/Questions?



# Forum events in 2021

All events for 2021 are on the Forum webpage:

<https://www.publicservice.govt.nz/resources/oia-forum/>

The postponed July new practitioners events to be rescheduled, around the scheduled 6 October event.

These events are co-hosted by the Office of the Ombudsman and are an introduction to principles, training resources and networks for those new to this area of work.

Final OI Forum event 15 November 2021 – agenda to be confirmed.



# Here to help

If you need advice or assistance, or have topic for the Forum to consider this year or 2022, please contact Te Kawa Mataaho on [OIAForum@publicservice.govt.nz](mailto:OIAForum@publicservice.govt.nz)

Check out our online resources:  
<http://publicservice.govt.nz/official-information>





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**Tēna rawa atu koe**  
**Thank you very much**

